

EPEX SPOT is looking for a Market Operator

Fluent in English

Permanent contract, based in Paris or Amsterdam

WHO WE ARE:

The European Power Exchange EPEX SPOT SE operates physical short-term electricity markets in 13 countries: Central Western Europe, Switzerland, the United Kingdom, the Nordics and in Poland. The heart of our business is to bring together electricity supply and demand across Europe.

EPEX SPOT plays a pivotal role in the energy sector. We help ensure that the market price of electricity remains accurate 24 hours a day, 365 days a year by offering our members the right products for power trading.

Passionate and creative individuals collectively make its success. We are defined by our friendly and trustful team-oriented atmosphere, our innovative mindset and our customer orientation. We want our people to feel like they are part of our corporate family and we empower our talents.

We offer you the opportunity to be part of this endeavour. Do you want to change the world of power? Join us!

YOUR RESPONSABILITIES:

Joining the Market Operations is a great opportunity to be at the heart of the Power Exchange business and to grow together.

The Market Operations team monitors the various trading platforms and provides operational customer support. Ensuring the smooth and uninterrupted running of processes and communications is essential. The team of 15 people is spread between Amsterdam and Paris and therefore team spirit, cooperation and knowledge-sharing are vital success factors.

To support the operations of EPEX SPOT markets 365 days per year, the Auction Operations team is organized by rotational shifts: the earliest starts at 7:30 AM and the latest finishes at 19:30 PM. Each team member supports up to 2 week-ends (Saturday and Sunday) per month in average and duty shifts. Weekend and duty shift will start after an onboarding period (~6 months).

Of course you will have days off during the week and benefit from an attractive reward and our remote policy enables you to work partially from home if this is your preference!

Your main activities will be the following ones:

RUNNING MARKETS

- **Monitor Auction markets and ensure daily trade execution and publication of the price references of more than 20 daily auctions** operated by EPEX SPOT, taking action to resolve extraordinary events for EPEX and for the Serviced Exchanges.
Daily production tasks for EPEX SPOT Power markets : ensure order correctness and system checks, follow check-lists and procedures, production incident management and coordination with our partners
- **Support more than 330 EPEX SPOT members to trade on the markets**
Daily contact with our members/clients: answering by phone and email clients queries, coordination of clients set-up in EPEX SPOT systems for trading
- **Support in identifying and solving operational issues**, escalating as necessary, together with external and internal parties
- **Assure the timely provision of correct data and reporting** in full compliance with regulations and guidelines related to compliance, data security and confidentiality
- **Follow up on operational issues** with accurate internal and external JIRA reporting, organizing follow up meetings and obtaining support from other EPEX departments to find and implement solutions

COORDINATION WITH OPERATIONAL PARTNERS

- **Coordinate effective shared processes and communication with operational partners** (e.g., IT, Membership, Sales/Communication). Participate with Sales in customer visits to present the trading system and operational processes
- **Communicate regularly with the clearing house ECC and System providers** to improve production coordination by developing and maintaining shared processes
- **Discover and actively participate in the European market coupling operational processes:** daily interactions with European partners such as TSOs and other power exchanges

TEAM'S IMPROVEMENTS

- **Contribute to information** sharing between Operators on new markets, products and system features
- Active participation in the Market Operations **training modules**
- Contribute to the regular maintenance and **on-going development of internal documentation, procedures and processes** together with other operators
- Follow the daily operational activities and processes and contribute to their **continuous improvement**

CONTRIBUTE TO THE DEVELOPMENT OF NEW PROJECTS, PRODUCTS, MARKETS AND SYSTEM RELEASES

- **Participate in agile Scrum teams** to organize system releases
- **Active participation in projects within EPEX SPOT:** Contribute to the development and implementation of new services and products, as well as to the modification of existing services and products
- **Join company wide and third-party European projects** and participate to internal and external coordination meetings together with EPEX colleagues from other teams and departments

YOUR SKILLS:

General and technical skills:

- You are eager to contribute to the global energy transition and curious to discover our electricity markets
- You have strong analytical skills and you are well organized
- You are able to handle several subjects in parallel, to work independently and to take the lead when necessary
- You can follow strict procedures and fixed work instructions, whilst at the same time proactively looking to propose alternative solutions and improvements for processes

Soft skills:

- You are a team player, you proactively support the team and work within a multi-cultural environment both when working on site and when working remotely
- You are a strong communicator, a straightforward and social person, able to coordinate between various teams and external stakeholders

Language skills:

- You speak and write fluently English which is our working language
- Knowledge of German, French and/or Dutch is considered a plus

YOUR EXPERIENCE:

- You have a university degree or equivalent, and a proven affinity with the energy market, preferably with electricity trading or other commodities.

- You have at least 1 year experience in an operational team or a comparable job

You don't match the job description 100%? Don't worry, we are used to thinking differently and are always open to various profiles!

WHY JOIN US:

We shape the future of the European power market by supporting decarbonisation, decentralisation, digitalisation. and contributing to the global energy transition towards a sustainable future.

We care for our talents and offer you:

- A competitive salary and benefits package
- Very flexible home office and working arrangements
- Continuous investment into your development through dedicated learning and training opportunities, starting with a solid and pleasant onboarding journey. We truly believe in continuous learning and continuous improvement in everything we do!
- Horizontal and vertical Career development opportunities - our "expert" and "managerial" paths are the same salary wise!
- A dynamic and inclusive work environment where innovative ideas are encouraged, people can be themselves and respected regardless of where they contribute in the hierarchy
- A dynamic and international team within a larger EEX Group and Deutsche Börse Group

MORE ABOUT US:

EPEX SPOT is a dynamic and fast-paced company that operates in a constantly moving landscape of the energy transition and the FinTech industries. Striving for a well-functioning Internal Energy Market, EPEX SPOT shares its expertise with partners across the European continent and beyond. With over 25 nationalities represented in our company, we constantly strive to innovate, adopt the latest technologies and work in the smartest and most customer friendly way.

333 companies have traded 611.2 TWh of electricity on EPEX in 2022.

EPEX SPOT is a European company, based in Paris, Amsterdam, Berlin, Bern, London and Vienna. EPEX SPOT is an entity of EEX Group part of Deutsche Börse. European electricity transmission system operators hold 49% of EPEX SPOT through the Holding des Gestionnaires de Réseau de Transport d'Electricité (HGRT).

If you want to learn more about our company, visit our website!

Contact : career@epexspot.com